

## **KEEPING YOU SAFE WHILE CRUISING WITH US**

Dear guests,

Your health and safety are our priority and proactive steps have been taken in terms of hygiene to ensure you have a safe stay onboard. Kompas is committed to provide you with a safe, healthy and comfortable experience while you travel with us.

### **1. Cleaning procedures**

Disinfecting surfaces is one of the keyways to minimize the spread of viruses. Kompas ship crews increased the frequency of our regular cleaning program, and all common areas are cleaned at least two times a day using the cleaning/disinfecting agents proved to eliminate viruses and bacteria. Handrails, doorknobs, remote controls, light switches, cabin keys, etc. are disinfected throughout the day, as well as common areas. Special attention is given to ship's salon where tables, chairs, and other surfaces are disinfected after each use. Cabins are cleaned daily with all surfaces treated with effective sanitizers and guests are asked to leave their cabins during cleaning time. Extra blankets and pillows are removed from the cabin wardrobes and are provided upon request. Guests can refuse the daily cleaning of their respective cabin if they wish so.

### **2. Social distancing**

All social distancing requirements are met on our ships. Furniture in public areas is arranged required spacing. Our ships have spacious sundecks allowing the sunbeds and chairs to be easily placed at 1,5 m/5 feet apart as recommended. Sun chairs are marked with cabin numbers and guests will be asked to use the chair marked with their cabin number only. Jacuzzi/pool has a limited number of people using it at a time. More information will be available with your Cruise Manager on board.

### **3. Crew members**

All crew members are trained and updated on the new procedures and instructed to keep the highest hygiene standards and social distancing in guests' interaction, to wear masks and gloves and use hand sanitizers regularly. Every day, before starting the shift, crew members must measure their body temperature. If they have any symptoms, they are instructed to immediately isolate and contact their doctor.

### **4. Additional measures**

To ensure all our guests are safe, hand sanitizers will be available at the entrance of each ship as well as at the salon entrance. Guests will be asked to use the sanitizer every time embarkation/disembarkation of the ship or when entering the salon. Soap, paper towels, and disinfecting wipes will be provided to guests in their cabins for their personal use.

### **5. Air condition on the ship**

A/C filters are cleaned and replaced as recommended. The salon area is organized in the way that social distancing is respected, and it is suggested that salon doors and windows are kept open during breakfast and lunch time to increase air circulation (weather permitted).

## **6. Ship service**

All meals are served. Depending on the size of the group and ship layout, meals will be served either in two sessions or simultaneously in the salon and on the outside deck. Food will be prepared and served in gloves.

## **7. Further instructions**

The Croatian institute of public health currently recommends that guests carry their luggage on their own to avoid excessive contact. However, if someone needs the help of a crew member additional assistance will be provided. We recommend that you carry only one piece of luggage per person, and one piece of hand luggage.

Kompas is observing all measures in accordance with the World Health Organization and Croatian Government health bodies. Senior citizens and guests with underlying medical conditions tend to be at the elevated risk. Responsibility for health should be a collaborative effort among individuals and we are asking our crew members and all our guests to take personal responsibility for their and others' wellbeing.

**By traveling with Kompas, you are acknowledging that an inherent risk of exposure to COVID-19 exists in any area where people are present, and in any area where people have been and, you voluntarily assume all risks related to exposure to COVID-19 and agree not to hold Kompas, its employees, agents, contractors, suppliers, or partners liable for any illness or injury.**

The well-being of you and of our team will always be our primary concern.

Your KOMPAS team