



KEEPING YOU SAFE WHILE ON THE ESCORTED TOUR WITH US

Dear guests,

Your health and safety are our priority and proactive steps have been taken to provide you with a safe, healthy and comfortable experience while traveling with us.

1. Social Distancing

Kompas tour directors implore that our guests keep safe distances throughout the journey- while on the motor-coach, during the meals and excursions.

Sanitized headsets are provided on all of our tours, so guests will be able to maintain a safe distance while listening to the tour director or guide.

2. Tour Directors

Our professional tour directors are local experts. They are highly trained to handle a variety of unexpected situations, including illnesses and emergencies. They can be contacted 24/7 should a situation arise. Tour Director will ensure that our hygiene and safety protocols are followed throughout the day and keep clients informed of all local health and safety protocols.

3. Motor Coaches

Our modern motor coaches are kept to the highest safety standards. They are sanitized before the start of the trip and before each excursion. Our elevated and enhanced hygiene and sanitation practices include frequent disinfecting of all high touch points (e.g. handrails, door handles, seats, and overhead lockers). In addition, the onboard air-conditioning filters are changed more frequently. We ensure that hand sanitizer is readily available onboard the motor coach. Our drivers are well trained and informed about the latest hygiene protocols. They make sure all such protocols are adhered to. You will be required to follow and abide by all Kompas and local protocols. You will be required to wear a face-mask where it is mandatory. We encourage you to bring, and use your own face-mask but a supply of disposable face-masks will be available on board your motor coach. Motor coaches operate with a number of empty seats so you have more personal space and enjoy a more comfortable journey.

4. Our Local Partners

We work closely with our local partners to ensure your safety and well-being. Behind the scenes, our operations team is working with all of our suppliers to assure that safe and healthy standards are met everywhere.



Specific protocols may vary from destination to destination, and from hotel to hotel. Lobbies, rooms and other common areas like restaurants are deep-cleaned regularly. Rooms are disinfected thoroughly inbetween stays. Luggage handles are disinfected when bags are collected/ delivered. Hand sanitizer are available in all public areas of your hotel.

Breakfast may be presented and set up as a buffet service, but there will be no self-service. Only the restaurant wait staff will be allowed to serve you. Before each meal, your table and chair will be disinfected.

Kompas is observing all measures in accordance with the World Health Organization and local Government health bodies. Senior citizens and guests with underlying medical conditions tend to be at the elevated risk. Responsibility for health should be a collaborative effort among individuals and we are asking our crew members and all our guests to take personal responsibility for their and others' wellbeing.

By traveling with Kompas, you are acknowledging that an inherent risk of exposure to COVID-19 exists in any area where people are present, and in any area where people have been and, you voluntarily assume all risks related to exposure to COVID-19 and agree not to hold Kompas, its employees, agents, contractors, suppliers, or partners liable for any illness or injury.

The wellbeing of you and of our team will always be our primary concern.

Your KOMPAS team