



WAYS WE ARE KEEPING YOU SAFE WHILE YOU ARE ON THE ESCORTED TOUR WITH US

Dear guests,

Your health and safety are our priority and proactive steps have been taken in terms of hygiene, but also our service to ensure you a safe stay on board.

We understand that travel is uncertain at the moment. Researching destinations that are safe, and the type of travel most suitable for you can be overwhelming. Kompas is committed to provide you with a safe, healthy and comfortable experience while you travel with us.

1. Keeping Physical Distance

Kompas tour directors will implore that our guests keep safe distances throughout the journey; on the motor-coach, at the meal services and during excursions. Sanitized headsets are provided on all of our tours. You will be able to maintain a safe distance while listening to the explanations of your tour director or guide. We will reduce the size of the group wherever possible or needed.

2. Our Well Trained Tour Directors

Our professional tour directors are local experts. They are highly trained to handle a variety of unexpected situations, including illnesses and emergencies. You can contact them 24/7 should a situation arise. During your trip, they will operate with a duty of care. They will ensure that our hygiene and safety protocols are fully maintained. They will keep you informed about all such protocols throughout your journey.

3. Our Motor Coaches

Our modern motor-coaches are kept to the highest safety standards. They will be sanitized before the start of your trip and before each excursion. Our elevated and enhanced hygiene and sanitation practices include frequent disinfecting of all high touch points- and surfaces (e.g. handrails, door handles, seats, and overhead lockers). In addition, the on-board air-conditioning filters will be changed more frequently. We will ensure that hand sanitizer is readily available on the motor-coach(es). Our drivers are well trained and informed about the latest hygiene protocols. They will make sure all such protocols are adhered to. You will be required to follow and abide by all Kompas and local protocols. You will be required to wear a face-mask where it is mandatory. We encourage you to bring, and use your own face-mask(s). A supply of disposable face-masks will be available on board your motor-coach(es). Motor-Coaches will operate with a number of empty seats so you have more personal space and enjoy a more comfortable journey.



4. Our Local Partners

We work closely with our local partners to ensure your safety and well-being. Our local partners will assure adequate physical distancing during meals, experiences, and sightseeing tours. Behind the scenes, our operations team is working with all of our suppliers to assure that safe and healthy standards are met everywhere.

Specific protocols may vary from destination to destination, and from hotel to hotel. Lobbies, rooms and other areas like restaurants will be deep-cleaned regularly. Rooms will be disinfected thoroughly in between stays. Luggage handles will be disinfected when your bags are collected from and delivered to your room.

Hand sanitizer will be available in all public areas of your hotel. Breakfast may be presented and set up as a buffet service, but there will be no self-service. Only the restaurant wait staff will be allowed to serve you. Before each meal, your table and chair will be disinfected.

COVID-19 is an extremely contagious disease that can lead to severe illness and death. According to the World Health Organization and government health bodies, senior citizens and guests with underlying medical conditions are especially vulnerable. We ask that you please take personal responsibility for your wellbeing. This begins with packing personal protective equipment you may need. Please maintain physical distancing and hygiene before and during your travel arrangements and follow all health recommendations.

By traveling with Kompas, you are acknowledging that an inherent risk of exposure to COVID-19 exists in any area where people are present, and in any area where people have been.

By traveling with Kompas, you voluntarily assume all risks related to exposure to COVID-19 and agree not to hold Kompas, its employees, agents, contractors, suppliers, or partners liable for any illness or injury.

The well-being of you and of our team will always be our primary concern.

All the above instructions will be posted on our web site as well on all our travel documents.

Your KOMPAS team